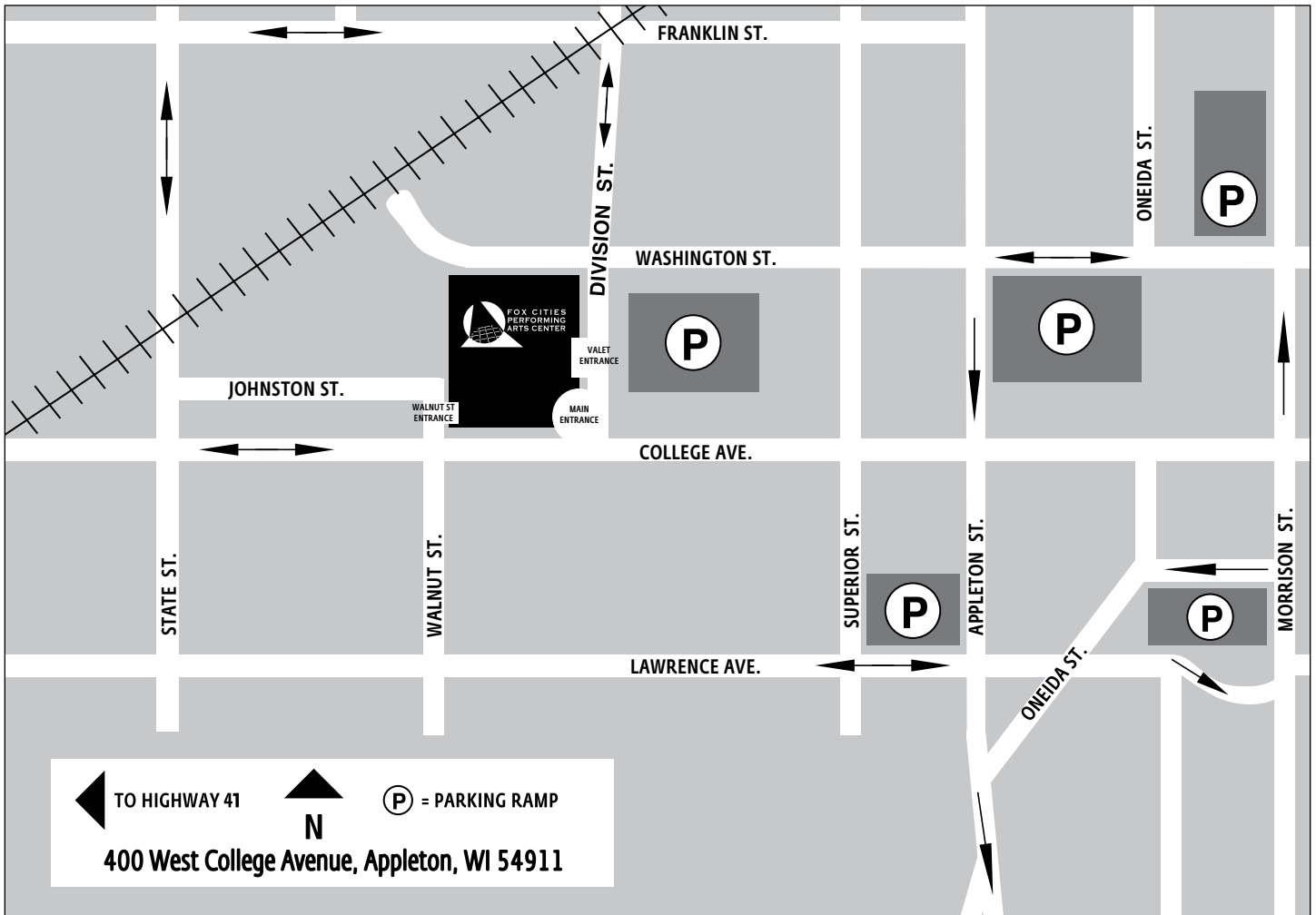


# FIRST TIME VISITORS GUIDE

## HOW DO WE GET TO THE CENTER?



### FROM SOUTH OF APPLETON (Fond du Lac, Oshkosh, Neenah):

From U.S. Highway 41 north, take exit number 137, College Avenue. Proceed right (east) on College Avenue for four miles to downtown Appleton. The Fox Cities Performing Arts Center is on the left between Walnut and Division streets.

### FROM NORTH OF APPLETON (Green Bay, Ashwaubenon, De Pere):

From U.S. Highway 41 south, take exit number 142, Richmond Street (Highway 47). Proceed left (south) for three miles to College Avenue. Turn left on College Avenue. The Fox Cities Performing Arts Center is on the left between Walnut and Division streets.

### FROM WEST OF APPLETON (Waupaca, Stevens Point):

From U.S. Highway 10 west, take Highway 47, Appleton Road. Proceed left (north) and continue to follow 47-N. Take a right (east) on College Avenue for two blocks. The Fox Cities Performing Arts Center is on the left between Walnut and Division Streets.

### FROM EAST OF APPLETON (Manitowoc, Sheboygan):

From U.S. Highway 10/114 east, proceed right (north) on Oneida Street for approximately four miles. Turn left (west) on College Ave. The Fox Cities Performing Arts Center is on the right between Division and Walnut streets.

## **What are some eating establishments and/or accommodations you recommend?**

### **Preferred Restaurants** (all area code 920)

Anduzzi's Sports Club, 403 W. College Ave., 257-2582

Fratello's Riverfront Restaurant, 501 W. Water St., 993-9087

George's Steak House, 2208 S. Memorial Dr., 733-4939

Good Company, 110 N. Richmond St., 735-9500

Lemon Grass, 4390 W. Greenville Dr., 968-3317

The Melting Pot, 2295 W. College Ave., 739-3533

Pullmans, 619 S. Olde Oneida St., 830-7855

The Seasons, 213 S. Nicolet Rd., 993-9860

Simpson's Red Ox, 2318 S. Oneida St., 830-4121

### **Where should we park?**

There are many parking options around the Fox Cities Performing Arts Center. The Washington Street ramp (7'4" clearance) adjacent to the Center on Division Street is free one hour before each performance. Metered street parking around the Center is limited to two hours before 9 p.m.; meter parking is free on Sundays and holidays. The lot directly behind the Center is reserved for valet parking only. Valet parking is available for most public ticketed events for \$9. This service is free to handicapped patrons.

### **Where do we enter the building?**

Guests may enter either through the main entrance on the corner of College Avenue and Division Street, or via the valet/drop off area on Division Street itself. There is a third entrance on the corner of Walnut Street and College Avenue.

### **Is there an entrance to drop off passengers?**

Guests may be dropped off at the Division Street entrance.

### **What time should we arrive?**

The lobby doors to the Center open one hour prior to all performances. Doors to the theater usually open a half hour before the performance.

### **When can I pick up my tickets before the show?**

Tickets may be retrieved one hour prior to the performance at the ticket office's Will Call window.

### **What is the inclement weather policy?**

If a performance is able to take place despite inclement weather no refunds will be issued; however, in the unlikely event that the Center cancels a performance refunds will be promptly distributed.

### **Can tickets be reprinted if I have misplaced or forgotten them?**

Tickets can be reprinted one hour prior to the event. Original purchaser must present identification and there is a \$1 per ticket reprinting charge.

### **Preferred Hotels** (all area code 920)

Cambia Suites, 3940 N. Gateway Dr., 733-0101

Candlewood Suites, 4525 W. College Ave., 739-8000

CopperLeaf Boutique Hotel, 300 W. College Ave., 749-0303

Marriott Residence Inn, 310 N. Metro Dr., 954-0570

Radisson Paper Valley Hotel, 333 W. College Ave., 733-8000

### **Can we turn in our tickets for resale?**

The ticket office is not permitted to resell tickets.

### **What is the smoking policy?**

Smoking is not allowed inside any part of the Fox Cities Performing Arts Center.

### **Is there food or drink available in the Center?**

A variety of alcoholic and nonalcoholic beverages and snacks (cookies, candies) are available for cash or credit card purchase in the lobby areas throughout the Center before performances and during intermission. Only bottled water and beverages served in the Center's souvenir cups are permitted inside Thrivent Financial Hall and Kimberly-Clark Theater. Show merchandise is also available for purchase in the lobby for most performances.

### **Are cameras, cell phones and pagers allowed in the theater?**

At times, photos may be taken inside the lobby areas of the Center; however, neither cameras nor recording devices are permitted inside Thrivent Financial Hall or Kimberly-Clark Theater. Cameras may be checked at coat check. When attending a performance, please turn off all cell phones, pagers and beeping watches. Guests who are expecting emergency calls may leave seat locations with the information desk attendant. Please leave the information desk number, (920) 730-3710, and your seat location, including section, row and seat number with babysitters and others who may need to reach you. An usher will notify you in the event of an emergency.

### **What is the appropriate dress to wear to a performance?**

When attending the Center most guests opt for casual attire such as dress pants or a skirt. Some choose to wear suits or other evening wear, or jeans, depending on the time of day and show they're attending. Wearing layers recommended to ensure comfortability in the theater. The most important thing is to dress comfortably.